



October 2017

Volume 1, No. 5

Welcome Fall!

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When is rent due, and what methods of payment do you accept?

Rent is due in full on the first of each month. Rent payments must be made at our office located at 610 Montreal Street. Acceptable forms of payment include: pre-authorized payment, post-dated cheques, interact payment, money order or cash.

Maintenance & Repair Requests

Standard response times: Within 28 days
Routine repairs are day-to-day services.

- Broken hardware (door knobs, hand rails, handles)
- Dripping taps
- Light fixture repairs
- Noisy refrigerator

Priority Repairs

Standard response time: Within 12 days
Priority repairs are issues that are causing an inconvenience, but is not a threat to your health or safety.

- Leaking pipes or water supply line
- Slow drain
- No hot water
- Oven not working

To ensure small repairs don't turn into large repairs, please notify us immediately. To obtain a Maintenance Request Form, please visit our website or visit the office at 610 Montreal Street. You can now drop off completed requests to the locked drop box at the back door of the office, or in the secure drop boxes at Country Pines or Rideaucrest Towers

Office Hours

Mon—Wed 8:00—4:00 pm
Thursday 10:00 am—4:00 pm
Friday 8:00 am—4:00 pm

After Hours Emergency
542-0443 ext 9

For Emergencies Only

Closed

Monday, October 9th for
Thanksgiving Day

Monday, November 13th
for Remembrance Day

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Emergency Repairs

Standard Response Time: Within 24 hours

- Smoke/CO alarm sounding
- Flooding
- Fire damage
- Leaking roof
- Window broken and there is a security risk
- Main unit door is broken and you are unable to unlock the door (only if 1 door to unit)
- Clogged toilet (only if 1 toilet in unit). Tenant must attempt to plunge first



For emergency on-call services please call 613-542-0443 and press '9' when prompted. Please note that if your call is NOT deemed an emergency, you may be charged a fee of \$50.

In an emergency such as a fire, life threatening medical problem, or a crime in progress, always call 9-1-1.



CRAFT CORNER

Cotton Ball Ghost



Important Dates

Thanksgiving Day
Monday, October 9

PA Day
Friday, October 27

Halloween
Tuesday, October 31

Remembrance Day
Saturday, November 11

PA Day
Friday, November 24

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Did you know...

- The first Jack-o-lanterns were made from turnips, beets and potatoes
- Originally, you had to dance for your treat
- Halloween is one of the oldest celebrations in the world, dating back over 2000 years to the time of the Celts who lived in Britain.
- Pumpkins also come in white, blue and green. Great for unique monster carvings!
- **Samhainophobia** is an intense fear of Halloween

Every year on November 11, Canadians pause in a moment of silence to honour and remember the men and women who have served, and continue to serve Canada during times of war, conflict and peace. We remember the more than 2,300,000 Canadians who have served throughout our nation's history and the more than 118,000 who made the ultimate sacrifice.



FREE & LOW COST ACTIVITIES

Thanksgiving Day & Dinner at Martha's Table- Monday October 9, 2017. Open for all regular services, free meal. 629 Princess Street

Kingston Gets Active Play Kits—Have you borrowed a free kit yet?

The Play Kits promote physical literacy and help Kingston families and community members to be active. There are three different kinds of Play Kits. Each one focuses on the development needs of a specific group:

Starter Kits: For children 0-6, movement experiences help young children develop jumping, throwing, catching, kicking, hitting and balancing.

Family Kits: For use by the entire family, small or large, to continue to develop sport specific fundamentals.

Active Kits: These kits include sports equipment promoting lifelong physical activity for residents of all ages.



Play Kit Check-out locations:

City of Kingston, Artillery Park, 382 Bagot St. –Starter Kits and Family Kits available to check out year round.

Boys and Girls Club of Kingston and Area— PA Days

Sign your kids up for our P.A. day camp when school is out. It's a fun-filled day of games, crafts and activities run by our experienced staff. High Five Accredited, Ages 4-13.

Fees:
\$35.00/Day

Lunch Add On - \$10 per day for lunch and snacks
Please note this is a nut free facility.

Registration Details:

Pre-Registration is required. Payment is required to reserve space.